



## NEW HAVEN SECTION 305 FISCAL YEAR 2008-2009

[www.asqnewhaven.org](http://www.asqnewhaven.org)



ASQ New Haven Newsletter

October 2008 Issue

# THE STATE OF THE WORKFORCE WITH BILL VILLANO

An Associate's Degree is the modern equivalent of a high school diploma. There are few jobs that don't require post-secondary preparation. Job-seekers with just a high school diploma are competing (often unsuccessfully) with candidates who have specialized certifications, a two-year degree, or even a Bachelor's Degree.

This year's State of the Workforce focuses on post-secondary education, especially the role of Associate's Degrees in the current workplace. Connecticut's Community College system has grown and flourished in the past few decades. Over the past ten years, nationally, the number of Associate's Degrees awarded increased by nearly one third, but the number granted in South Central Connecticut increased only 4%, rising from 802 in 1996 to 838 in 2006. All growth in Associate's Degrees awarded since 1996 has occurred at private schools.

Certifications required for specific jobs, however, have been a growth industry. Post-secondary, non-degree awards in the region increased by more than double the national rate in the past ten years, and more than six times the New England rate of increase. All of this growth was among private, proprietary schools.

State of the Workforce 2008 focuses on post-secondary, but with the caveat that we must look at the continuum of education and the alignment of the various institutions that deliver education at each stage. We are not alone in seeking answers. Currently, 22 states are reforming their public education systems. A clear message of all these reforms is that a high school degree should mean that a student is college- or work-ready.

The state should be open to radical reforms to narrow the achievement gap. Pre-K-12 teaching reform should begin with reforming colleges of education. In Connecticut, the largest number, 23% (2,402), of public college graduates employed in the state after graduation are in Educational Services.

"State of the Workforce 2008: *Post-Secondary Education in Focus*" continues to promote five approaches to turn the workforce around. Workforce Alliance believes the loss of high-paying jobs and creation of more low-paying service jobs is not inevitable, therefore:

1. Lower the drop-out rate by making it a firm requirement for students to stay in school until they are 18 or graduate.
2. Make literacy training mandatory in prison, especially for inmates with less than five years to serve.
3. Prepare the workforce for good jobs by providing full tuition to a CT state college or university for CT high school graduates who achieve basic proficiency in the CAPT test, maintain a "C" average, and meet income cap requirements.
4. Create Housing Trust Funds, zoning rewards for density, deed-restricted municipally-owned property for affordable development of housing.
5. Upgrade the skills of the existing workforce by investing more in incumbent worker training.

"Investment in education and lifelong learning opportunities will assure the state's workforce will be competitive and well-rewarded." said Mr. Villano. "We can't afford to be complacent and live on the state's past glories. We have the opportunity to direct the course of our workforce future."

Bill Villano has been the executive director of Workforce Alliance since 1982. Workforce Alliance administers a variety of federal and state workforce development funds and oversees the activities of four One-Stop Career Centers that serve the businesses and job-seekers of the South Central Connecticut region. Bill currently serves on the Board of Directors of the National Association of Workforce Boards, the National Workforce Association, The Workforce Development Council of the Conference

of Mayors, the Greater New Haven Chamber of Commerce, and other local and regional organizations.

## MEETING CONTACTS AND DIRECTIONS

**Date:** October 15, 2008.

**Place:** George's II Restaurant.

**Time:** Networking: 5:30; Dinner: 6:00; Speaker: 7:00.

**Dinner:** Chicken, Beef or Fish.

**Cost:** \$25.00. *RSVP by October 13th*

**ONLINE RESERVATIONS:** [www.asqnewhaven.org](http://www.asqnewhaven.org)

**CONTACTS:** Jim Petropoulos (203)250-3751 or email:

[James.Petropoulos@AtlanticInertialSystems.com](mailto:James.Petropoulos@AtlanticInertialSystems.com);

Bill Folsom: (860)-565-3678 or email:

[William.Folsom@dcma.mil](mailto:William.Folsom@dcma.mil).

## DIRECTIONS TO GEORGE'S II

**From the North or South:** Take the Wilbur Cross Parkway and get off Exit 66 (Route 5). At the end of either exit ramp, take a left onto Route 5 (N. Colony Road). Then take an immediate left onto Yale Ave. A Mobil Gas Station will be on your right, George's II is in Yale Plaza on your right side.

## MESSAGE FROM THE CHAIR

First I want to say that I am very appreciative of all the congratulatory emails I received because of my being elected Fellow by the National Board of Directors ASQ. I am delighted and grateful to receive such an honor. During the 50 plus years of the existence of the New Haven Section, there have been, including myself, just two Fellows.

The NHSASQ sends out just two hardcopy newsletters twice a year, and rightly so, as we gradually moved to this because of the widespread use of email. More important, I want to ensure that all of our members have access to current information. And, they can access this at any time via our website at [asqnewhaven.org](http://asqnewhaven.org). You will find an up to date listing of job opportunities on our website Many of these are local. If you have a position open, let us know and we will post it.

The site is still under development. We have no planned public education courses or seminars for this Fall. However, we are open to putting on in- plant programs. Some suggestions are GD & T, Gage R and R, SPC, and CQA auditing primer. A minimum of 5 people are required. These are established programs that we have run in the recent past and we are equipped to handle. If you have a need for other programs, let us know and we will try to accommodate you.

I want to thank, and I know all of our members share in this thanks, all of our Section Leadership Committee for their time and effort to provide monthly meetings, section management to national guidelines, attending SLC meetings, membership activities, financial tracking and reporting, publicity, and last but not least to our excellent and continually improving web site. -Section Chair, Nick Squeglia

## LAST MONTH'S MEETING SUMMARY

Last month our Secretary and Healthcare Liaison Julie Petrellis discussed what things we can do towards keeping us safe in the hospital. She mapped out several techniques and common sense questions for dealing with hospital healthcare from before and after your hospital visit. She emphasized before you start out to be involved in your healthcare. Know your health history (and family health history) and tell your physicians everything you take. Don't be afraid to ask questions (and ask again if you didn't understand the answer. She gave us three questions we should ask before you enter the hospital:

1. What is my main problem?
2. What do I need to do?
3. Why is it important for me to do this?

In context of these questions you need to know when to ask, who to ask, who should ask and why ask.

Once you understand the answers to your questions she told us that you should give some consideration on choosing a hospital. We are often not always able to choose a hospital in an emergency. When given the opportunity always choose an accredited hospital. Look for a hospital that has done many of the procedures or cared for many patients with your condition. She gave us some links that may help you in your research:

<http://www.medicare.gov>

<http://www.jointcommission.org/>

Once in the in the hospital as a patient, bring an advocate with you. Make sure you know which doctor is in charge of your care. Don't be afraid to ask hospital staff if they performed hand hygiene before they touch you. Speak up if you have questions or concerns. Ask family/friends not to visit if they are ill. Have visitors perform hand hygiene when they enter the room. Don't get up by yourself if told to ask for help

Prior to surgery be sure you, your surgeon and your primary care doctor are all clear on what exactly will be done. Be sure you understand the risks, benefits, and alternatives of the surgery. Don't be afraid to ask for a

second opinion. Hospital staff should verify the side/site of surgery with you. You may be part of the pre-operative briefing. Make sure you understand what the hospital staff is asking.

While in post hospital care preparing for discharge, be sure the doctor has explained what he/she expects for your recovery. Hospital staff should discuss discharge planning with you two or three days prior to discharge. Include a family member or friend in the planning. Your doctor or hospital discharge planning staff may recommend services post-discharge home care, short-term skilled nursing care or rehabilitation services.

At discharge the doctor or nurse should review information such as activity level, any diet restrictions and, most importantly, your medications before you leave. Hospitals provide a written discharge instruction sheet to you. Ask questions!

After discharge make and keep follow-up appointments. Follow your doctor's instructions and call your physician immediately if you think something is wrong. If you don't understand...And again ask questions!

**ASQ's CHAIRMAN NICK SQUEGLIA MADE FELLOW!**

It is my great pleasure to inform you that on September 11, 2008, the Board of Directors of the American Society for Quality elected Nick Squeglia a Fellow of the Society in recognition of your significant contributions to quality. His citation reads as follows:

*For a lifetime of significant contributions and his commitment to the quality profession through teaching,*

*training, and publications; and for his decades of dedicated service to the Society and the quality profession at the regional and section levels in many capacities.*

An ASQ Fellow is an individual who has an established record of contributions, both to the quality profession and to the Society. The grade of Fellow is an earned distinction. Congratulations on achieving one of ASQ's highest honors.

**NEQC TWO DAY CONFERENCE!**

NEQC has put together yet another terrific opportunity for professional development with education seminars and stimulating conference topics to celebrate their 60<sup>th</sup> anniversary. There will be a two-day NEQC conference on October 14<sup>th</sup> and 15<sup>th</sup>. NEQC conference theme is World Class Transformation, a constant strive for the best. Checkout their web site at [www.neqc.org](http://www.neqc.org) for the latest info.

**NEW MEMBERS! WELCOME ABOARD!**

- |                               |                        |
|-------------------------------|------------------------|
| <b>JEFFREY ABELLI</b>         | <b>LAURA E. FUSCO</b>  |
| <b>ANDREI BADEA</b>           | <b>SHELLY M. MOORE</b> |
| <b>RANDALL D. BERRY</b>       | <b>KIM A. OLSON</b>    |
| <b>JOHN J. BOZZUTO</b>        | <b>FELICIA PIEL</b>    |
| <b>RYAN C. CATANIA</b>        | <b>JOSEPH PREZIOSO</b> |
| <b>CHRISTOPHER O. DIYAOLU</b> |                        |

**JOB OPPORTUNITIES!**

Checkout our link below for latest jobs!  
<http://www.asqnewhaven.org/employment.html>

**ASQ PROGRAM SCHEDULE FOR 2008-2009**

<b>DATE</b>	<b>TOPIC</b>	<b>SPEAKER</b>	<b>PLACE</b>	<b>COMMENTS</b>
<b>OCT 15, 2008</b>	<b>THE STATE OF THE WORKFORCE</b>	<b>BILL VILLANO</b>	<b>GEORGES II</b>	
<b>NOV 19, 2008</b>	<b>EXECUTIVE LEAN ENTERPRISE</b>	<b>ED MILLER</b>	<b>BRAZI'S</b>	
<b>DEC 17, 2008</b>	<b>NO MEETING</b>	<b>NO MEETING</b>	<b>NO MEETING</b>	<b>NO MEETING</b>

**FOR MORE INFORMATION ON MEETING TOPICS/DIRECTIONS VISIT OUR WEBSITE: [WWW.ASQNEWHAVEN.ORG](http://WWW.ASQNEWHAVEN.ORG). THE MEETING Cost covers each dinner. If you're only interested in listening to the speaker there's no charge. Non-ASQ Members are welcome at no additional cost.**

**Do you or know someone interested to present in our Dinner Meetings? Contact James Petropoulos**

**BRAIN TEASER:** NASA was considering sending canaries into space to study them under zero gravity. The project was scrapped when someone realized that in spite of having sufficient water supplies, they could die of dehydration within a few hours. Why?

**SECTION LEADERSHIP COMMITTEE**

**Section Chair and NEQC Representative:**

Nick Squeglia (860) 767-1784

**Vice Chair and Internet/Web Chair:**

Jay Krishnamoorthy (203) 453-7313

**Secretary and Healthcare Liaison:**

Julie Petrellis (203) 294-7319

**Treasurer, Membership, Certification and DRD:**

Randy Messinger (203) 294-7319

**SMP and Nominating Chair:**

Jerry Clupper (203) 387-5121

**Audit Chair and Past Chair:**

Jim Zelem (203) 392-3049

**Newsletter Chair:**

Lawrence Spinello (203) 248-4085

**Programs and Arrangements Chair:**

Jim Petropoulos (203) 250-3751

**Placement Chair:**

Gene Contardi (203) 795-6914

**Publicity Chair:**

William Folsom (860)-565-3678

**Advisor and Past Chair:**

Joseph Valerio (203) 484-6235

**Advisor and Past Chair:**

Linda Pello (203) 269-3112

**MISSION STATEMENT: "PROVIDE NETWORKING, COMMUNICATION AND DEVELOPMENT OPPORTUNITIES TO SUPPORT KNOWLEDGE, SKILLS AND ABILITIES IN QUALITY PRINCIPLES AND CONCEPTS."**

**BRAIN TEASER ANSWER:** Birds, unlike humans, need gravity to swallow. Humans can swallow even while hanging upside down.

**Recertification Journals...  
Call Randy Messinger at 203-675-5756 for mailing address  
and to make arrangements.**

